



No IT Staff?

LSU | Information Technology Services

Field Consulting provides University departments, administrative units, colleges, and research facilities with expertise in supporting, implementing, administering, configuring, and replacing hardware and ITS supported software for an annual fee.

The service provides computer and server administration, security assessment, and hardware configuration management and support. They also help develop disaster recovery protocols and solutions, and provide technology planning and equipment lifecycle replacement, including implementation and retirement timelines.

Reliable

An on-campus, IT support team, available when needed. You call, we come.

Teamwork

Our team structure enhances our reliability. You aren't hiring one IT professional, but the whole unit, with our combined skill

Trained

All Analysts are required to complete 4 hours of training each week. Our students train with the ITS Service Desk, and alongside our Analysts.

Value

Whether we supplement your IT staff, or are your IT staff, our unit provides a value greater than a single IT professional can.

Cost Effective

We provide the level of service you expect, at a price your budget can handle. If you only need part-time IT support that is all you should pay for.

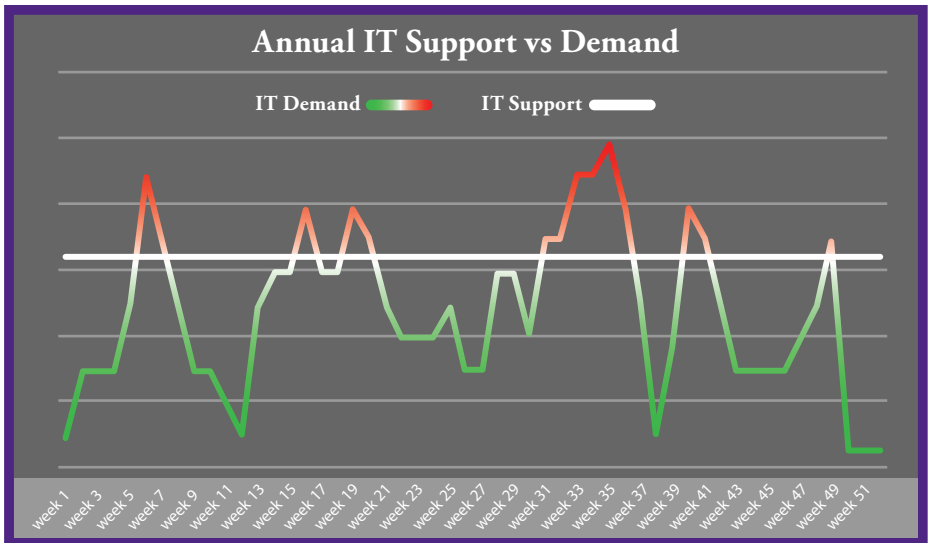
<https://lsu.edu/fieldconsulting>

Does your IT demand ever become greater than your IT support?



Field Consulting assists departmental IT Staff in supporting their end-users by filling the gap when IT demand gets too high, such as...

- Lifecycle replacement
- Inventory
- End-user support vs High-priority tickets
- Current IT staff members: on vacation, retire, leave, out sick, etc.
- When IT staff must support end-users in different buildings across campus
- Offered at pricing cheaper than another full-time hire.
- No interviewing, lengthy HR hiring processes, or LSU on-boarding required.



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